



# TexConnect VRU Access Instructions

## Access Your TexPool Accounts via a Dedicated Voice Response Unit

In addition to 24/7 online access, a voice response unit (VRU) is available to bring TexPool information as close as the nearest touchtone telephone. To use the TexConnect VRU:

1. Call 1-866-890-7665
2. Listen to any important messages.
3. After you hear the prompt, select one of the Pools.
4. Listen to the prompts and select Portfolio Information, Account Information, Financial Transactions or Administrative Functions.
5. Follow additional prompts to obtain information or complete transactions.

The TexConnect VRU provides an easy, alternative way to manage your TexPool accounts. Through it, you can:

- Obtain performance information.
- Receive up-to-date account and participant balances.
- Hear the last 10 transactions.
- Obtain the most recent dividend posting.
- Process transactions, including deposits, withdrawals by wire or ACH, and transfers.
- Future date transactions up to 90 business days in advance.
- Contact Participant Services.

For a complete list of the system's functionality and navigation, see the accompanying users' chart.

If you have questions while using the TexConnect VRU, press 0# to transfer to a Participant Services representative.

For any TexPool-related questions, contact Participant Services at: 1-866- TEXPOOL  
or [TexPoolHouston@federatedinv.com](mailto:TexPoolHouston@federatedinv.com).

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# TexConnect VRU Instructions

## 1-866-890-7665

### GLOBAL FUNCTIONS

0#	Talk to Participant Services
7#	Repeat Information
8#	Help System Tutorial
9#	Return to Main Menu
28#	Switch to Another Account
29#	Switch to Another Location #
30#	Switch to Another Pool

### LOG IN

Step 1	Dial VRU # 1-866-890-7665
Step 2	Listen for important messages regarding TexPool Operations
Step 3	Select Pool
Step 4	Pick from the Main Menu options

### MAIN MENU

1#	Portfolio Information
2#	Account Information
3#	Financial Transactions
4#	Administrative Functions

### PORTFOLIO INFORMATION

1#	Current Day
2#	Prior Day
3#	Monthly Average Information
30#	Switch to Another Pool

### ACCOUNT INFORMATION

1#	Current Balance
2#	Most Recent Monthly Posting
3#	Last 10 Financial Transactions
4#	Portfolio Balance by Location
28#	Switch to Another Account
29#	Switch to Another Location
30#	Switch to Another Pool

### FINANCIAL TRANSACTIONS

1# 1# 1#	Purchase — Wire Current Day
1# 1# 2#	Purchase — Wire Future Dated
1# 2# 1#	Purchase — ACH Current Day
1# 2# 2#	Purchase — ACH Future Dated
2# 1# 1#	Redemption — Wire Current Day
2# 1# 2#	Redemption — Wire Future Dated
2# 2# 1#	Redemption — ACH Current Day
2# 2# 2#	Redemption — ACH Future Dated
3# 1#	Transfer — Current Day
3# 2#	Transfer — Future Dated

### ADMINISTRATIVE FUNCTIONS

1#	Order Transaction History Statement
2#	Order Current Day Settlement Report
3#	Obtain Mailing Address
4#	Obtain Wiring Instructions
5#	Obtain TexPool Internet Address

**Helpful Hint:** If you need assistance using the TexConnect Voice Response Unit, press 0# at any time during your call or contact Participant Services at 1-866-839-7665