



# Online Account Inquiry

Account Information	✓
Reporting	✓
Place Transactions	

As a TexPool Participant, you can work with your accounts electronically using the “Account Access” link from the TexPool web site at TexPool.com.

## What is Online Account Inquiry

Online Account Inquiry is an Internet-based application that you can use to electronically gather information on your TexPool accounts. While it enables you to perform certain account information functions, it is not a tool for electronic trading.

## What are the capabilities of Online Account Inquiry?

Using this application, you can:

- Access current account balances
- View account history
- Confirm last interest payment
- Verify account registration information

## When can I use Online Account Inquiry

This application is available to you at any time.

## Are there any systems requirements for using this service?

To establish a secure session with our site, your browser must be SSL/TLS-compliant. You’ll need a Web browser such as Chrome or Microsoft Internet Explorer that supports at least 40-bit encryption. Many other browsers will support encryption, but they may not provide the highest level of security available. To take full advantage of our site’s security features, we strongly recommend upgrading to a browser that supports 2048-bit encryption. Newer versions of Chrome and Microsoft Internet Explorer have this capability.

## Who is the typical user of Online Account Access?

Typical users are those Participants who need the convenience of being able to view their accounts online, but who prefer to conduct trades by calling their Participant Service Representative or using the TexConnect VRU.

## How do I get access to Online Account Inquiry?

To gain access to this service, visit TexPool.com. Click on “**Account Access,**” then click on “**Online Account Inquiry**”. Next enter your Location number and PIN in the designated fields and click LOG IN.